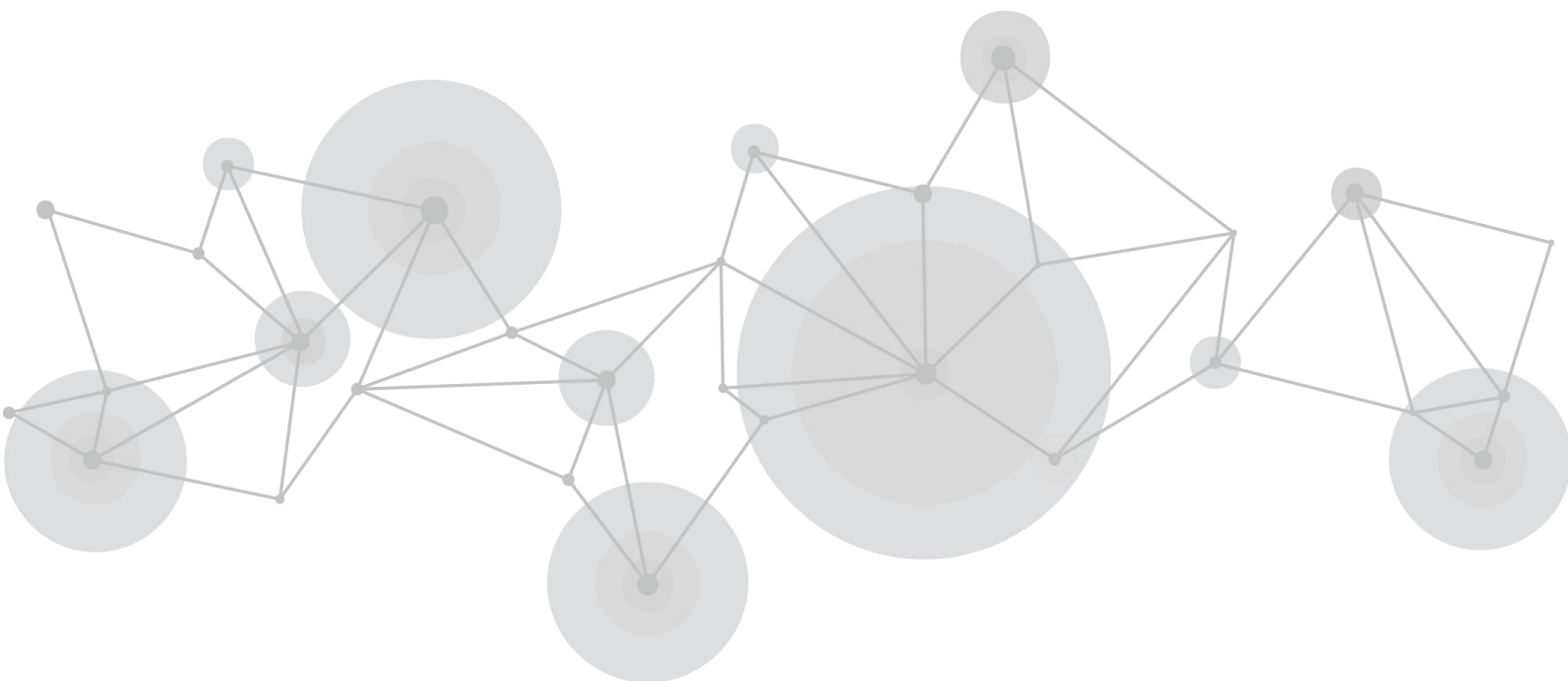


PTZ Camera Controller



User Manual

RGBlink[®]



Content

Declarations.....	2
FCC/Warranty.....	2
Operators Safety Summary.....	2
Installation Safety Summary.....	3
Chapter 1 Your Product.....	4
1.1 Product Overview.....	4
1.2 Wiring Diagram.....	4
1.3 Technical Specifications.....	5
Chapter 2 Use Your Product.....	6
2.1 Function Description.....	6
2.1.1 Button Description.....	6
2.1.2 Rocker Switch and Knob.....	8
2.1.3 Joystick Control.....	8
2.1.4 Terminal Description of Back Panel Interfaces.....	9
2.2 Local Settings (SETUP).....	9
2.2.1 Basic Settings.....	9
2.2.2 VISCA & IP VISCA Mode shared Setting.....	10
2.2.3 IP VISCA Mode Setting.....	10
2.2.4 VISCA Mode Setting.....	10
2.2.5 PELCO Mode Setting.....	10
2.2.6 ONVIF Mode Setting.....	10
2.3 Connection and Control.....	11
2.3.1 Connection and Control in ONVIF Mode.....	11
2.3.2 Connection and Control in IP VISCA Mode.....	11
2.3.3 Control in VISCA & PELCO Mode.....	11
2.4 Web Page Configuration.....	11
2.4.1 Home Page.....	11
2.4.2 LAN Settings.....	13
2.4.3 Upgrade.....	13
2.4.4 Restore Factory.....	13
2.4.5 Reboot.....	13
Chapter 3 Ordering Codes.....	14
3.1 Product Code.....	14
Chapter 4 Support.....	15
4.1 Contact us.....	15
Chapter 5 Appendix.....	16
5.1 FAQ.....	16
5.2 Revision History.....	16

Thank you for choosing our product!

This User Manual is designed to show you how to use this camera controller quickly and make use of all the features. Please read all directions and instructions carefully before using this product.

Declarations

FCC/Warranty

Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area may cause harmful interference, in which case the user will be responsible for correcting any interference.

Guarantee and Compensation

RGBlink provides a guarantee relating to perfect manufacturing as part of the legally stipulated terms of guarantee. On receipt, the purchaser must immediately inspect all delivered goods for damage incurred during transport, as well as for material and manufacturing faults. RGBlink must be informed immediately in writing of any complains.

The period of guarantee begins on the date of transfer of risks, in the case of special systems and software on the date of commissioning, at latest 30 days after the transfer of risks. In the event of justified notice of compliant, RGBlink can repair the fault or provide a replacement at its own discretion within an appropriate period. If this measure proves to be impossible or unsuccessful, the purchaser can demand a reduction in the purchase price or cancellation of the contract. All other claims, in particular those relating to compensation for direct or indirect damage, and also damage attributed to the operation of software as well as to other service provided by RGBlink, being a component of the system or independent service, will be deemed invalid provided the damage is not proven to be attributed to the absence of properties guaranteed in writing or due to the intent or gross negligence or part of RGBlink.

If the purchaser or a third party carries out modifications or repairs on goods delivered by RGBlink, or if the goods are handled incorrectly, in particular if the systems are commissioned operated incorrectly or if, after the transfer of risks, the goods are subject to influences not agreed upon in the contract, all guarantee claims of the purchaser will be rendered invalid. Not included in the guarantee coverage are system failures which are attributed to programs or special electronic circuitry provided by the purchaser, e.g. interfaces. Normal wear as well as normal maintenance are not subject to the guarantee provided by RGBlink either.

The environmental conditions as well as the servicing and maintenance regulations specified in this manual must be complied with by the customer.

Operators Safety Summary

The general safety information in this summary is for operating personnel.

Use the Proper Power Cord

Use only the power cord and connector specified for your product. Use only a power cord that is in good condition. Refer cord and connector changes to qualified service personnel.

Use the Proper Fuse

To avoid fire hazard, use only the fuse having identical type, voltage rating, and current rating characteristics. Refer fuse replacement to qualified service personnel.

Do Not Operate in Explosive Atmospheres

To avoid explosion, do not operate this product in an explosive atmosphere.

Installation Safety Summary

Safety Precautions

For all camera controller installation procedures, please observe the following important safety and handling rules to avoid damage to yourself and the equipment.

To protect users from electric shock, ensure that the chassis connects to earth via the ground wire provided in the AC power Cord.

The AC Socket-outlet should be installed near the equipment and be easily accessible.

Unpacking and Inspection

Before opening shipping box, inspect it for damage. If you find any damage, notify the shipping carrier immediately for all claims adjustments. As you open the box, compare its contents against the packing slip. If you find any shortages, contact your sales representative.

Once you have removed all the components from their packaging and checked that all the listed components are present, visually inspect the system to ensure there was no damage during shipping. If there is damage, notify the shipping carrier immediately for all claims adjustments.

Site Preparation

The environment in which you install your camera controller should be clean, properly lit, free from static, and have adequate power, ventilation, and space for all components.

Chapter 1 Your Product

1.1 Product Overview

Product Features

Four control modes: Two IP control modes (IP VISCA & ONVIF); Two analog control modes (RS422 & RS232)

Three Control Protocols: VISCA, ONVIF and PELCO

1.2 Wiring Diagram

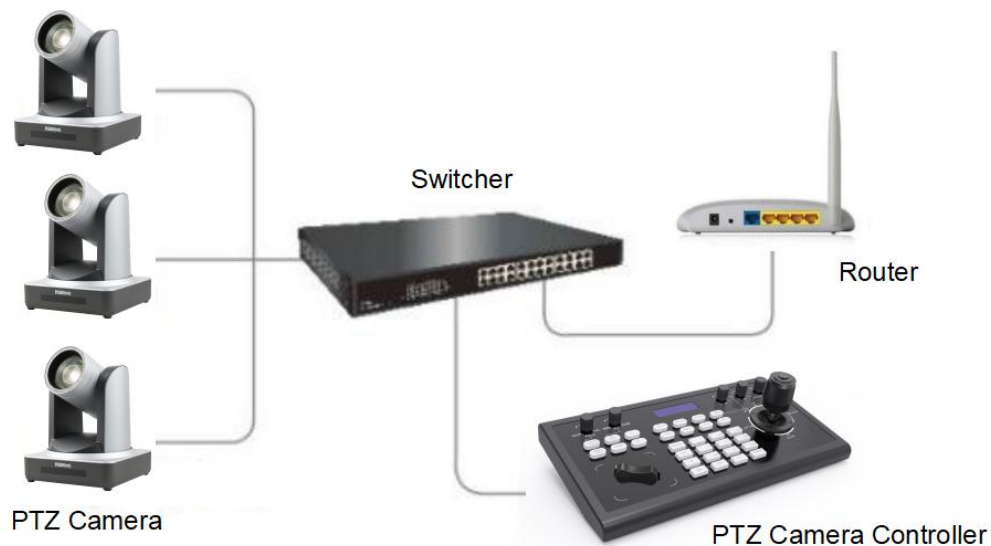
The controller and PTZ camera must be connected to the same LAN, and IP addresses must be at the same segment.

For example:

192.168.1.123 is at the same segment with 192.168.1.111

192.168.1.123 is not at the same segment with 192.168.0.125

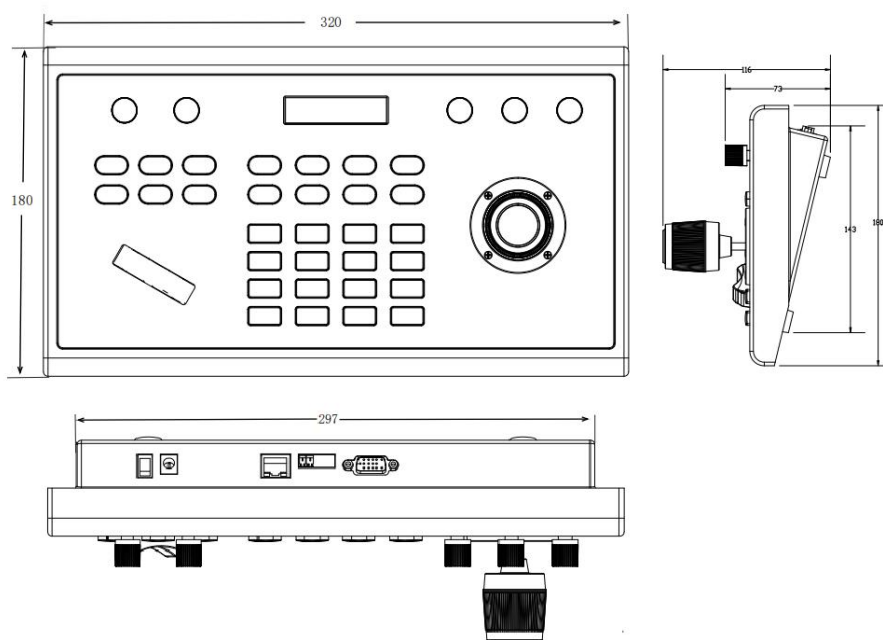
The default setting for IP controller is obtaining IP address dynamically.



1.3 Technical Specifications

Ethernet	One Ethernet port
Joystick	Four-dimensional (up, down, left, right) joystick control and clock, Zoom Tele/Wide
Connection	Lead
Display	LCD
Prompt Tone	Button Sound Prompts Open/Off
Power supply	DC 12V1A±10%
Power Consumption	0.6 W Max
Operating Temperature	0°C-50°C
Storage Temperature	-20-70°C
Dimensions(mm)	320*180*100

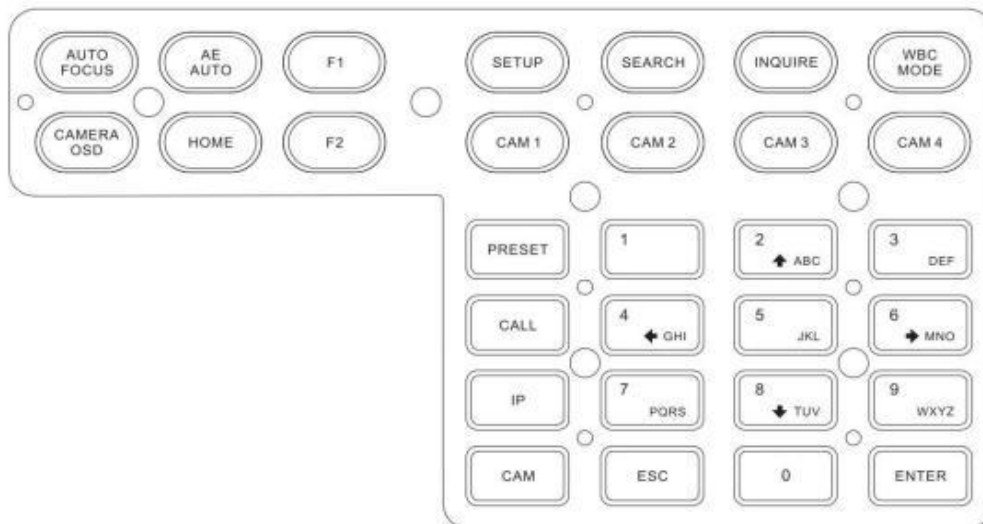
1.4 Dimension



Chapter 2 Use Your Product

2.1 Function Description

2.1.1 Button Description



【AUTO FOCUS】

Auto Focus button: Set the camera in auto focus mode with this button. It will light up when camera is in manual focus mode.

【AE AUTO】

Auto Aperture button: Set the camera in automatic aperture mode with this button. It will light up when camera is in manual aperture mode.

【CAMERA OSD】

Camera OSD button: call/Close the camera OSD.

【HOME】

HOME button: The camera will back to home position if camera OSD is off. While when the camera OSD is called out, the home button is confirm function of camera OSD.

【F1】 ~ 【F2】

Custom function buttons: Custom functions in VISCA and IP VISCA modes.

【SETUP】

Controller local Settings button: Modify and view local settings.

【SEARCH】

Search button: Search for all available devices with ONVIF protocol in the LAN (only in ONVIF Mode)

【INQUIRE】

Inquire button: Check added devices

【WBC MODE】

Auto white balance button: Set the camera in auto white balance mode. It will light up when camera is in manual white balance mode.

【CAM1】 ~ 【CAM4】

Quickly switch device button: Quickly switch to CAM NUM 1-4 devices (ONVIF, IP VISCA), or to address code 1-4 devices (VISCA, PELCO)

【PRESET】

Short press to set presets; long press to delete presets setting.

It needs to work with the number keys and “enter” button, for setting or deleting presets.

【CALL】

Call preset button: It needs to work with the number keys and ENTER button.

【IP】

Manually add network device button:

Manually add network devices (only in ONVIF and IP VISCA modes)

【CAM】

In IP VISCA and ONVIF modes, it will quickly switch to the CAM NUM bound device when adding a device via CAM.

In VISCA and PELCO modes, it will switch to the address code when entering a certain address. It needs to work with the number keys and “enter” button.

【1】 ~ 【9】

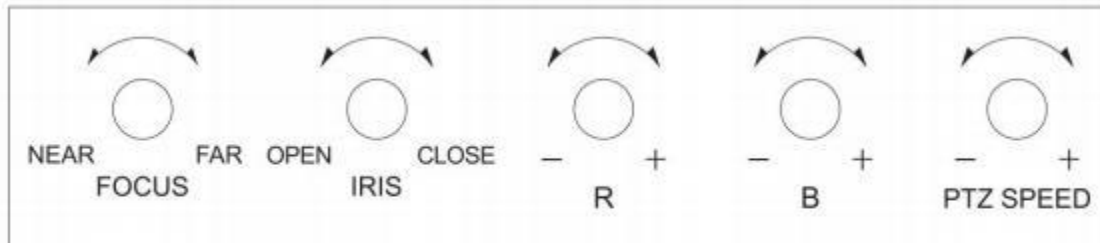
Number keys of 0,1,2,3,4,5,6,7,8,9.

2,4,6,8 serve as direction keys as well, which could control pan and tilt rotation, and camera OSD.

【ESC】 Return

【ENTER】 Confirm Button

2.1.2 Rocker Switch and Knob



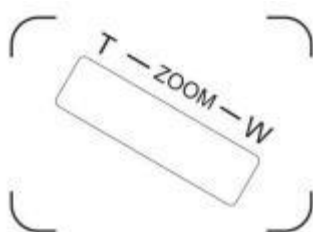
【NEAR】 【FAR】 Manually adjust the focal length.

【OPEN】 【CLOSE】 Manually adjust the aperture, OPEN(Aperture Plus)/CLOSE(Aperture minus)

【R-】 【R】 Manually adjust the Red Gain

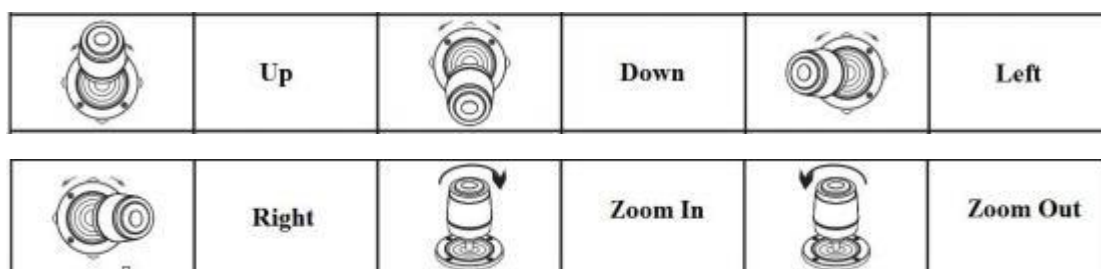
【B-】 【B+】 Manually adjust the Blue Gain

【PTZ SPEED-】 【PTZ SPEED+】 Adjust PTZ Speed, Gears 1 (Slow)- 8(Fast)



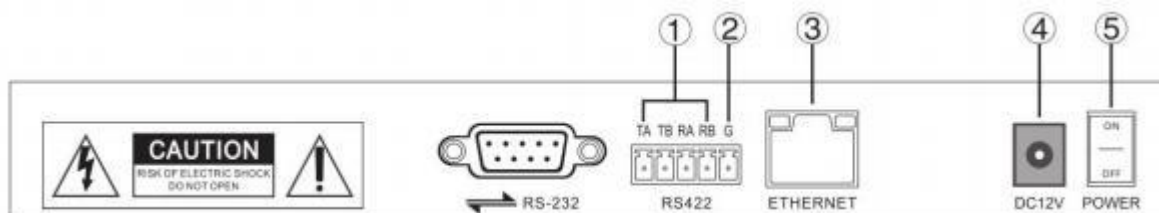
【T-ZOOM-W】 Zoom Tele and Zoom Wide.

2.1.3 Joystick Control



2.1.4 Terminal Description of Back Panel Interfaces

Back Panel Details: RS422, RS232, DC-12V, Ethernet, Power Switch



Number	Label	Physical interface	Description
①	RS422	Control Output (TA, TB, RA, RB)	1. Connect to RS422 bus of the camera: TA to camera RA; TB to camera RB; RA to camera TA; RB to camera TB.
②	Ground	Control line ground (G)	Control signal Line ground
③	ETHERNET	Ethernet port	Network connection
④	DC-12V	Power input	DC 12V Power input
⑤	POWER	Power switch	Power on/ off

2.2 Local Settings (SETUP)

2.2.1 Basic Settings

Move the joystick up and down to switch 1 to 2, and 2 to 3 settings; Move the joystick left and right to switch on and off the button sound prompts, confirm with ENTER button.

- (1) Network Type: dynamic and static
- (2) Button sound prompt: on and off
- (3) Language setting: Chinese and English
- (4) Mode: VISCA, IP VISCA, ONVIF, PELCO
- (5) Version information
- (6) Restore factory settings
- (7) Local IP

2.2.2 VISCA & IP VISCA Mode shared Setting

(1) F1: Custom function for F1 button (VISCA command)

(2) F2: Custom function for F2 button (VISCA command)

Input custom name → ENTER → Input VISCA command

For example: the command is 8101040702FF, then input 01040702 (0 can't be omitted)

2.2.3 IP VISCA Mode Setting

Delete the saved device:

Move the joystick up and down to view devices; Move the joystick rightward to view the device's port information; Move the joystick leftward to view the IP, CAM NUM information; ENTER to delete the selected device.

2.2.4 VISCA Mode Setting

Control settings (set the baud rate for a certain address code):

Move the joystick up, down, left and right to switch addresses (1-7) → ENTER → Move the joystick left and right to switch baud rate → ENTER

EX: Select the address: 1 → ENTER → Select the baud rate: 9600 → ENTER

When the controller switch to address 1, the control baud rate is 9600

2.2.5 PELCO Mode Setting

Control settings (set the baud rate for a certain address code):

Move the joystick up, down, left and right to switch addresses (1-255) → ENTER → Move the joystick left and right to choose protocols → ENTER → Move the joystick left and right to switch baud rate → ENTER

EX: Select the address: 1 → ENTER → Select the protocol: PELCO-D → ENTER → Select the baud rate: 9600 → ENTER

When the controller switch to address 1, the control baud rate is 9600, protocol is PELCO-D

2.2.6 ONVIF Mode Setting

Delete saved device:

Move the joystick up and down to view devices; Move the joystick rightward to view the device's port information; Move the joystick leftward to view the IP, CAM NUM information; ENTER to delete the selected device.

2.3 Connection and Control

2.3.1 Connection and Control in ONVIF Mode

Search and Add

In ONVIF mode, follow the steps below to add a LAN device to the PTZ controller:

- (1) After the controller obtained IP address, simply press the SEARCH button.
- (2) All available devices with ONVIF protocol in the LAN will be displayed on the controller when search process is complete.
- (3) Move the joystick up/down to select the device, press the ENTER button to confirm.
- (4) It's required to enter the device's username, password and CAM NUM information when adding a device.
- (5) Press the ENTER button to save.
- (6) Alternatively to add a device via 【IP】 button manually.
- (7) Press the INQUIRE button to view the added device; Move the joystick up/down to view the saved device (move the joystick rightward to view the port); Press the ENTER button to select a camera to control, or use the CAM button to connect and control.

2.3.2 Connection and Control in IP VISCA Mode

Searching function is not available in IP VISCA mode, but to manually add a device.

- (1). Manually add device via the 【IP】 button.
- (2) Press the INQUIRE button to view the added device; Move the joystick up/down to view the saved device (move the joystick rightward to view the port); Press the ENTER button to select a camera to control, or use the CAM button to connect and control.

2.3.3 Control in VISCA & PELCO Mode

Simply set the address code and baud rate to control.

In PELCO Mode, correctly set the PELCO-D or PELCO-P protocol is required.

2.4 Web Page Configuration

2.4.1 Home Page

- (1) Connect the controller and computer to the same LAN and enter the controller's IP address into the browser.
- (2) Default username: admin ; Password: empty
- (3) Home page is as below:



- (4) Home page consists of three segments: Search Device List (green); Added Device List (blue) or Manually Add (yellow); Device Details (orange).
- (5) Click "Search" button to find ONVIF devices in the LAN, which will be displayed in the green frame automatically.
- (6) Select the device in the "Search Device List", and click "Add" to complete. Press "Ctrl" for multiple selections.
- (7) Select the device in the "Added Device List", and click "Delete" to complete. Press "Ctrl" for multiple selections.
- (8) After successfully add a device, click the IP address in the "Added Device List" to edit the account and port information of the device.
- (9) After addition, deletion, and modification, click "Save" button to take effect.

PS. Any modification to the configuration on home page needs to be saved by click "Save" button; otherwise the modification is invalid.

2.4.2 LAN Settings

To modify the device IP access way and port parameters in LAN Settings, as shown below:

LAN				
Network Type	Static Address			
IP Address	192	168	0	210
Subnet Mask	255	255	255	0
Gateway	192	168	0	1
DNS Server	192	168	1	1

Save Update

Dynamic address (default access way): the Controller will automatically acquire IP address from the router.

Static address: Change the network to static address when necessary; simply input the network segment information to modify.

2.4.3 Upgrade

Upgrade

Upgrade Device Firmware

Start

The upgrade function is applied for maintenance and update.

Choose the right upgrading file and click “start” to update the controller. It will auto reboot after updating.

PS: Do not operate the controller during the upgrade process. Do not power off or disconnect network

2.4.4 Restore Factory

Restore the controller to factory default settings when unexpected failure occurs due to incorrect modifications. Please use it with caution if the controller works well.

2.4.5 Reboot

Click Reboot for maintenance if the controller runs for a long time.

Chapter 3 Ordering Codes

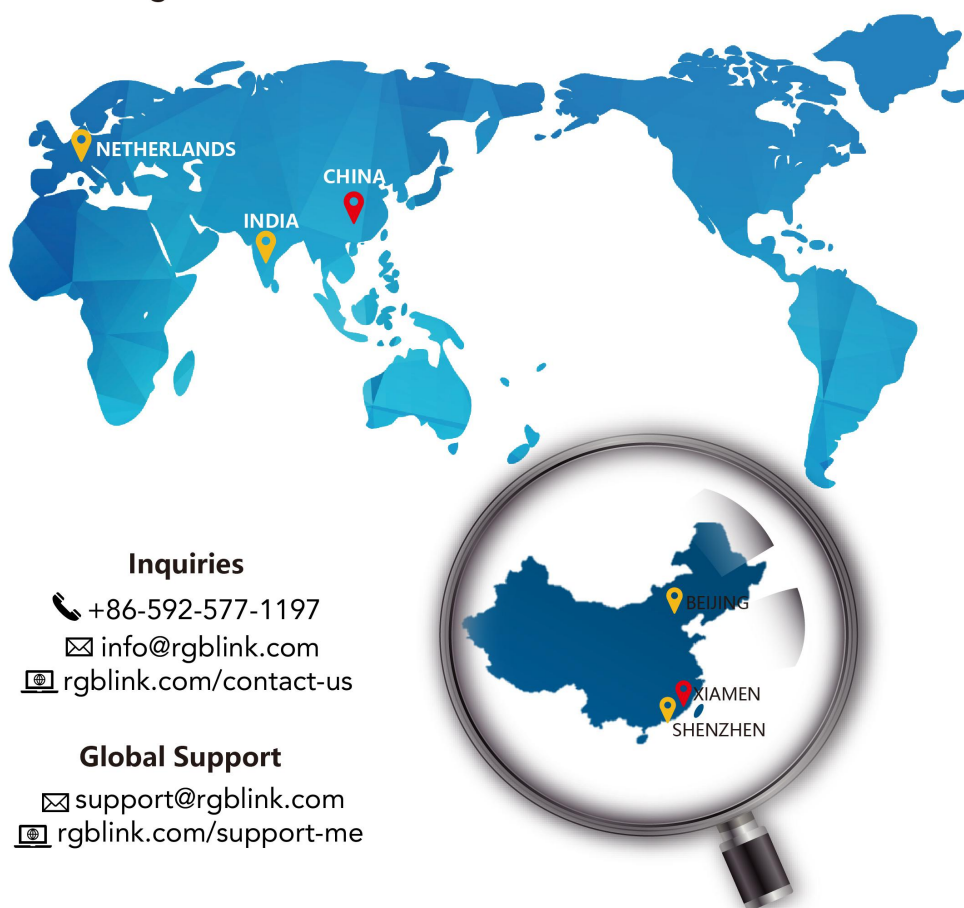
3.1 Product Code

981-1000-03-0 PTZ Camera Controller

Chapter 4 Support

4.1 Contact us

www.rgblink.com



Inquiries

☎ +86-592-577-1197
✉ info@rgblink.com
🌐 rgblink.com/contact-us

Global Support

✉ support@rgblink.com
🌐 rgblink.com/support-me



@RGLINK



/rgblink



+rgblink



/rgblink



rgblink



rgblink

RGBlink Headquarters

Xiamen, China

6th Floor Weiye Building
Torch Park Hi Tech Zone
Huli

✉ sales@rgblink.com
☎ +86-592-577-1197

China Regional Sales & Support

Shenzhen, China

11th Floor Baiwang Building
5318 Shahe West Road
Baimang, Nanshan

☎ +86-755-2153-5149

Beijing Region Office

Beijing, China

Building 8, 25 Qixiao Road
Shahe Town Changping

☎ +86- 4008-592-114

Europe Regional Sales & Support

Eindhoven, Holland

Flight Forum Eindhoven
5657 DW

✉ eu@rgblink.com
☎ +31(040)-202-71-83

India Regional Sales & Support

Mumbai, India

78/626, Motilal Nagar, No1,
Rd No1, Goregaon West,
Mumbai

✉ support@rgblink.com
☎ +91-98200-86718

Chapter 5 Appendix

5.1 FAQ

1. What is the function of CAM NUM when add a network device?

CAM NUM will be associated and bound with the currently entered IP and port information. It will quickly switch to the CAM NUM bound device when adding a device with CAM button.

2. How to enter English when set the user name, password and custom keys of F1/ F2 ?

For example: to enter letter C, simply press the number key “2” three times continuously in the input interface.

3. How to enter IP address?

The camera controller doesn't have "." button; So please enter the IP address with four segments.

Take IP address 192.168.0.1 for example, it will automatically jump to next segment when finished input 192 and 168; while after input 0, you have to move the joystick rightward to switch to next segment input.

4. How to clear in input mode?

Move the joystick leftward to clear the input information.

5. The home page of each mode refers to the displayed page when controller initialization complete.

In IP VISCA and ONVIF Mode, if you see the prompts of "Visca!" and "Onvif!", the IP address displayed on the screen is local IP address of the controller. While the prompts of "Visca:" and "Onvif:" shown on the page, the IP address displayed on the screen belongs to the connected device.

5.2 Revision History

The table below lists the changes to the camera User Manual.

Format	Time	ECO#	Description	Principle
V1.0	2021-10-13	0000#	Release	Sylvia

All information herein is Xiamen RGBlink Science & Technology Co Ltd. excepting noted. **RGBlink** is a registered trademark of Xiamen RGBlink Science & Technology Co Ltd. While all efforts are made for accuracy at time of printing, we reserve the right to alter otherwise make change without notice.